#### **E-Governance and ICT Training in Nepal**

# Open Data of Korea: Governance, Strategies and Examples

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#### <Education Background>

-University of Illinois at Urbana-Champaign (Ph.D. in Knowledge Management/Information Policy)

#### <Research>

- voluminous articles on knowledge utilization, eGovernment, research methodology and program evaluation
- several books on public administration in the digital society

# - Issues to Discuss -

- I. A Basic Understanding
- II. Legal and Implementation Systems
- III. Policy Framework
  -Policy Goal and Strategies
- IV. Some Examples
- V. Conclusion: Future Direction





# I. A Basic Understanding





#### 1. Transparency/Accountability of Government & Open Data

- e-Government as the embodiment of transparent government through tight monitoring is based on the principle of citizens' sovereignty over their nation.
- e-Government can secure the citizens' right to know, safeguard their participation in government and ensure the transparency and responsibility of government operations by allowing the facilitation of laws that ensure the opening of government held information and data.
- Eventually, this will lead to the realization of a trustworthy government.





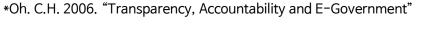
#### Transparency

-usually defined as the opposite concept of secrecy or secretiveness in government (one of factors causing government failures and bureaucratic dysfunctions)

-can be attained not only by e-government initiatives, but also by other means such as legal and regulatory reform, business process reengineering (BPR) etc. -can be categorized into three dimensions:

+enhancing the right to know and disclosure of public (government-held) information and data to customers and/or general public,

- +controlling corruptions
- + enhancing the quality of the decision making process and outputs in government







#### Accountability

- dealing with the demands and expectations one is facing as a public administrator
- sometimes interchangeably used as responsibility d/r responsiveness
- a strategic understanding: accountable to whom or accountable for what
- A critical issue: how to attain a certain level of accountability <- making government activities transparent to the public thru opening public information and data

\*Oh. C.H. 2006. "Transparency, Accountability and E-Government"





#### 2. Open Data as Infrastructure in the digital society

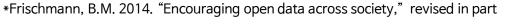
# "open data"

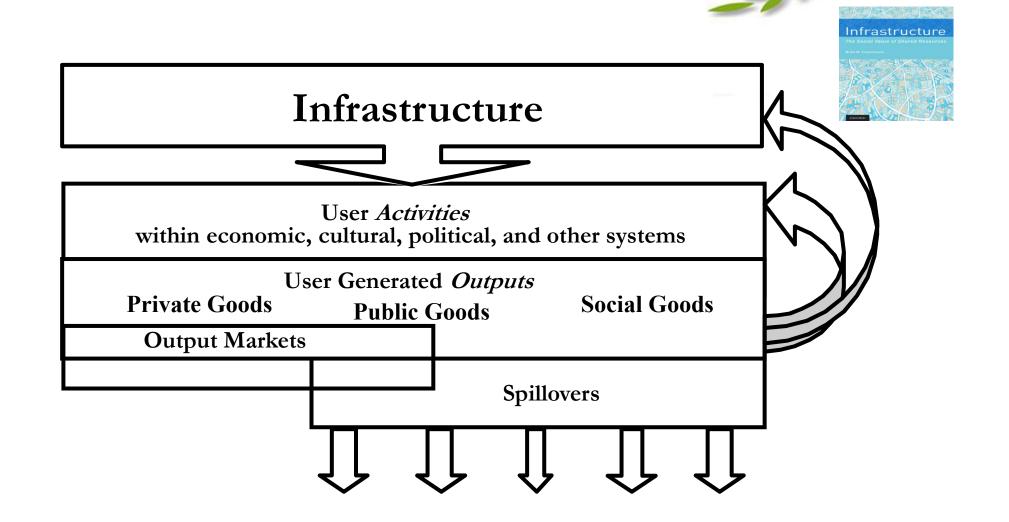
WHY is it so important?

Data can be seen as *national infrastructure* and

Managing infrastructural resources as *commons* (openly) is often critical to sustaining economic growth and social well-being

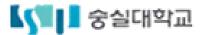


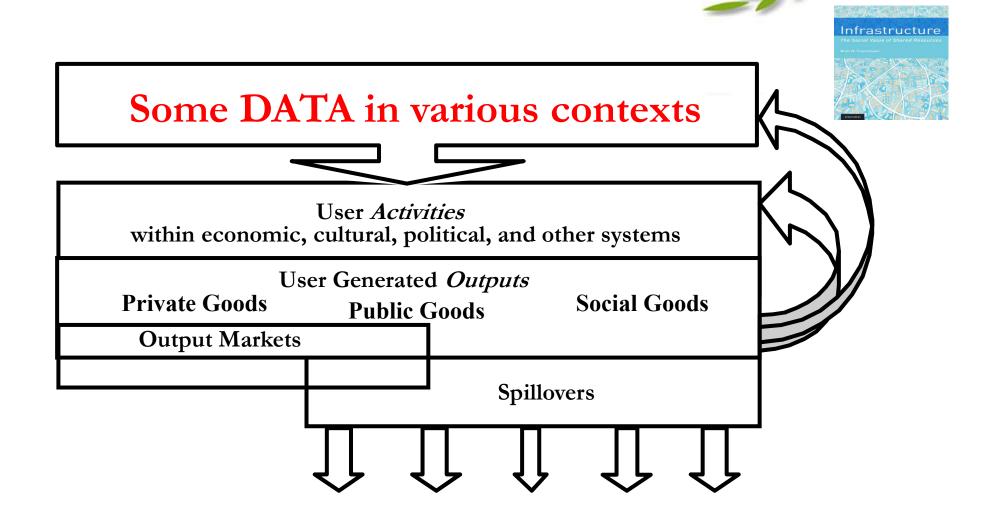






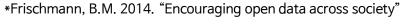








KOICA





# -Beginning of Open Data in Korea



• In 2009, a high school student develops and provides Seoul bus app for free



The app recorded number 1 in domestic appstore but the service terminated (Gyeonggi Provincial Governmentt raised objection over copyright and location information laws) citizens protested and service resumed













- In 2009, a high school student developed an application service that informs bus routes and arrival time in real time by using data from bus information system of local governments.
- The service was suspended due to unauthorized use of government data, but service was resumed within 12 hours in protest of the service users.
- As a result of this, release and use of government data became an issue, and the act on promotion of the provision and reuse of public data was enacted in 2013.





# Changes brought by Transportation Data

#### **Past**



#### **Present**









# 3. The Legal Meaning of Open Data in Korea

- Opening up all public data in Negative list way to maximize effect
- Ensure right to use public data freely
- Ensure equality principle in public data access
- Ensure commercial use of open data to produce virtual goods/services & profit generation

#### Public data Scope

- Electronic information or data produced, obtained, managed by public organizations
  - Ex): geo, weather, maritime, environment, economy, population, transportation, leisure, agri, crime, patent, etc



#### (Public data provision n

- Opening up of public data to allow access and use in machine readable form
- machine-readable: state in which data structure can be verified and data can be modified, transformed, filtered through software

#### Provision exceptions 15

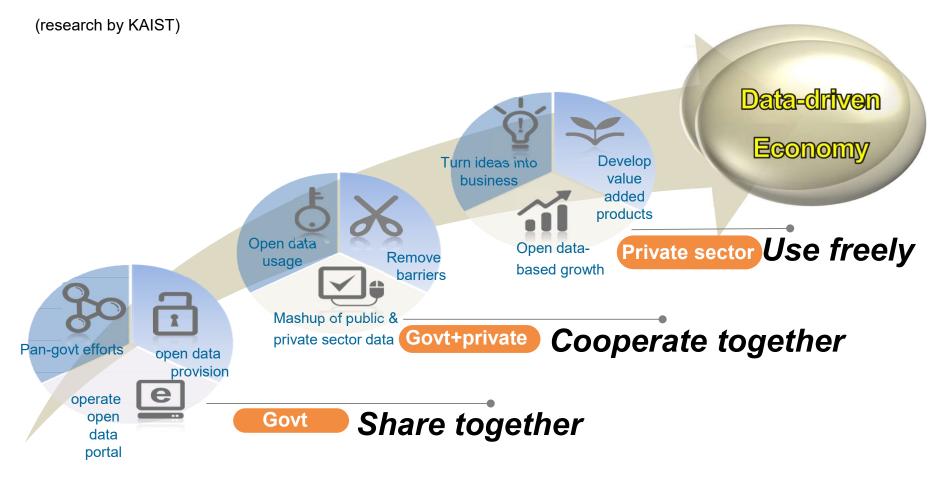
- Data subject o non-disclosure by 'Information Disclosure Act' (national security, personal info, etc)
- Data containing third party rights which have not been cleared
- Data subject to non-disclosure
   by relevant laws



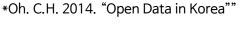


#### 4. Realization of Data-driven Economy thru Open Data

#### \$24b & 150K job creation by 2017









# **II.** Legal and Implementation Systems





# 1. Open Government Data Law



#### OPEN DATA ACT (2013)

Every public institution shall endeavor to enable anyone to readily use government data and do not prohibit or restrict its commercial use

#### **Disclosure**

#### **INFORMATION DISCLOSURE ACT (1996)**

To ensure people's right to know, to secure people's participation in governance and government transparency

VS

- Basic Principles: Open by default, Right to use commercially
- Scope: All data of the central, local gov't and public institutions (except for the data related to personal privacy, national security etc.)

\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK" revised in part

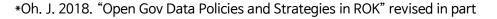




# 2. Legal framework for Open Government Data

- Types of law:
  - Freedom of information/access to information law (= Information Disclosure Act)
  - Transparency law (= Information Disclosure Act)
  - Open data law
- Level of applicability of the law
  - To all levels of government





#### -Key instruments/guidelines for Open Government Data

Requires explicitly the publication of open data in **machine readable format and in open format** with their associated metadata

Demands the publication and update of an **open data catalogue** for all institutions

Provides a **taxonomy of datasets** to be published in priority

Mandates a national and institutional Chief Open Data Officer

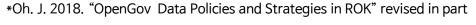
Mandates the appointment of **public officials in charge of data publication** 

Includes **requirements on the open data strategy** and/or **open data initiatives** for all government and institutions and to monitor the implementation

Requires **stakeholders' engagement** to promote the reuse of open government data and/or the creation of an ecosystem of open data users

- Open Data Management Guideline
- Open Data
   Standardization
   Guideline
- Open Data Datasets
   Registration Guideline
- Open Data Quality Evaluation Guideline
- Database
   Standardization
   Guidelines for Public
   Institutions
- Open Data Users Guideline





#### 3. Governance Framework





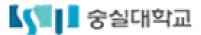




- ODSC (located under the prime minister's office and cochaired by prime minister and civilian expert)
- Deliberate, coordinate, monitor and evaluate government's major gov't open data policies, plans and their implementation
- Include each ministers and more than half of civilian experts
- MOIS (lead ministry): make the gov't open data master plan & evaluate implementation, create a data infrastructure, release datasets, etc.
- NIA (supporting agency): The open data center to support the release and use of open gov't data of all governments and institutions
- **ODMC** (mediation of disputes): mediate disputes for the release of open gov't data; e.g., when refused or suspended by public institutions

\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK" revised in part





#### -ODSC Framework

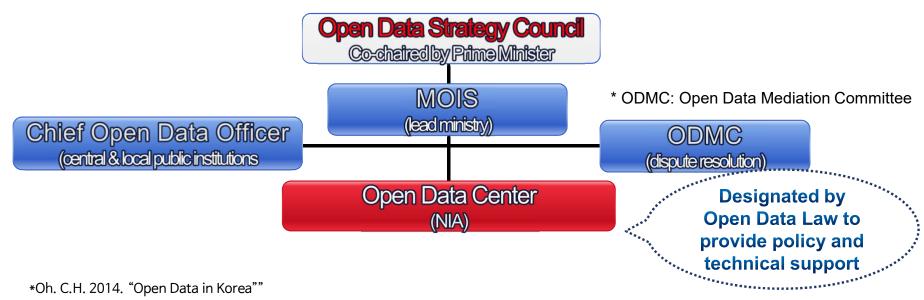
#### Law



**Open Data Law** enactment (13.6.27)

Key points: Ensuring the right to use public data, registration procedures, data provision obligation and immunity from liability

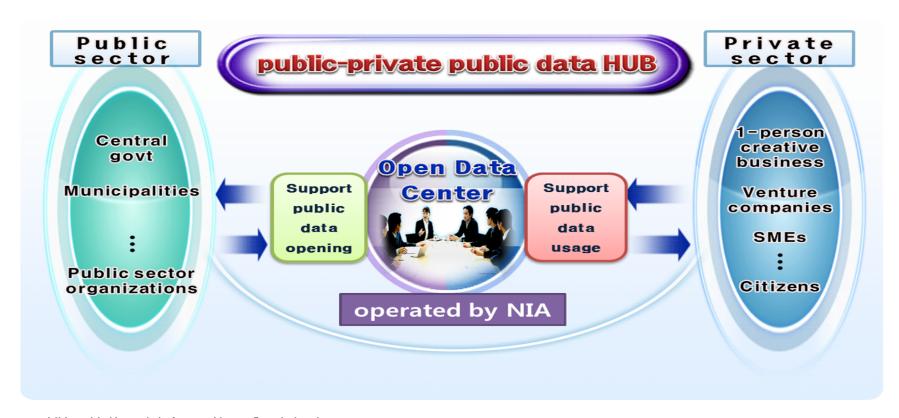
#### **Organizations**







## Open Data Center (ODC): open data clearinghouse



\* NIA: National Information Society Agency





\*Oh. C.H. 2014. "Open Data in Korea""

# III. Policy Framework: Policy Goal and Strategies





# Open Data Policies and Strategies (1)

#### **Policy**

Open Data Act (2013)

# Strategies (medium-term)

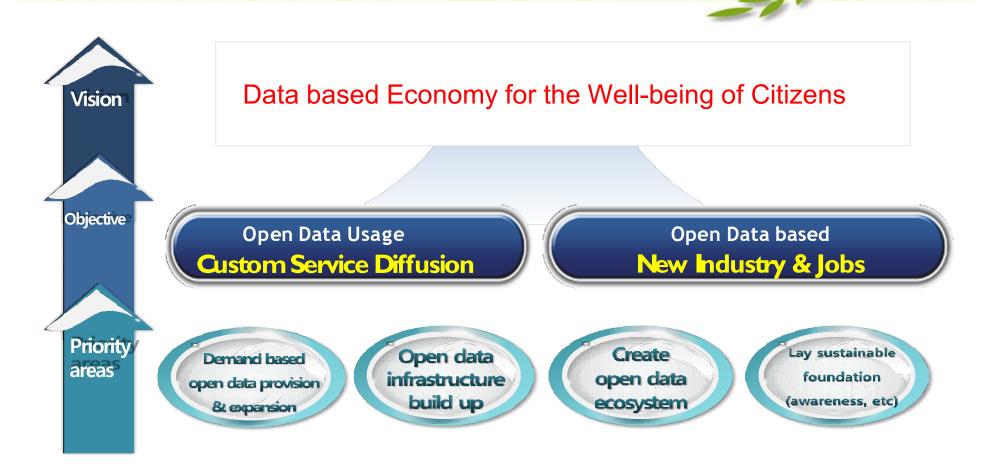
- 1st National Open Data Plan (2013~2017)
- 2<sup>nd</sup> National Open Data Plan (2017~2019)
- Open Data Innovation Strategy (2018~)

# Implementation Plan (Yearly)

Open Data Implementation Plan (2014~2018)



# **Open Data Strategy**







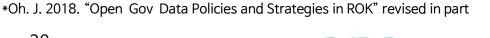
# **Open Data Policies and Strategies (2)**

#### Goal

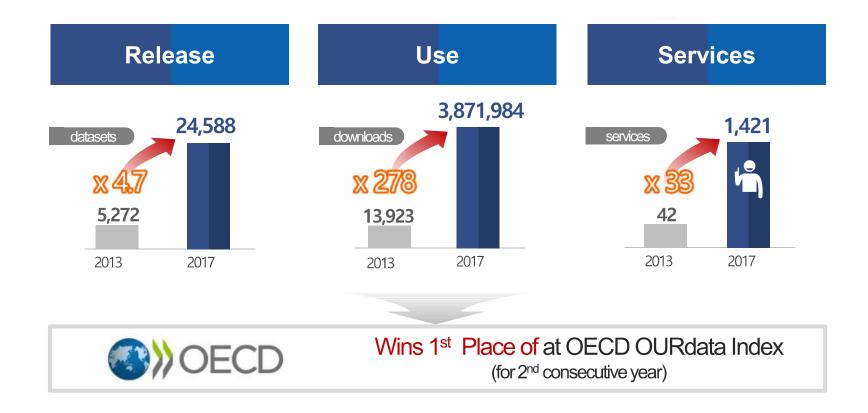
- To guarantee citizens' rights to access government data
- To improve citizens' qualities of life and to develop the national economy through open government data

#### **Strategies Key initiatives** National open data portal User-centric release of open data National core data based on users Building infrastructure for the release demands and Reuse of open data Chief data officers, Standardization of Open data ecosystem for economic open data and data quality values management Ensuring sustainable driving capacity Startups supporting center, open data challenge challenges etc.

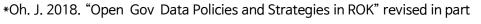




### Open Data Release and Use: a Glimpse



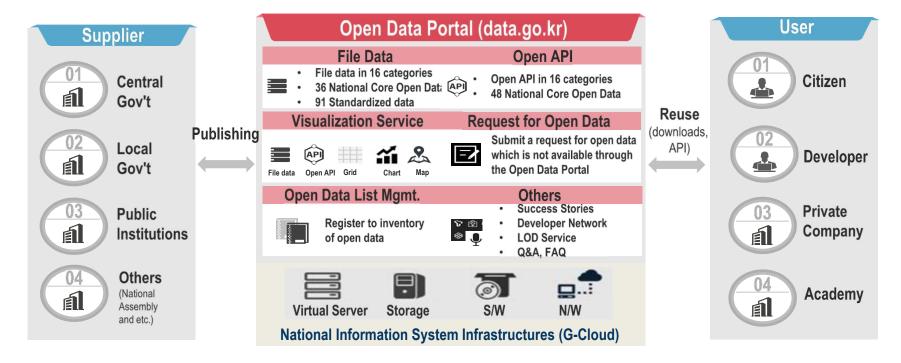
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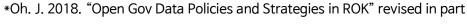




# Key initiatives on OGD (1): Open Data Portal

Integrated and central management platform for registering and publishing datasets for all governments and public institutions







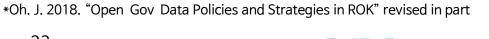


# **Open Data Formats**

We recommend applying open format(more than levels 3) to improve reuses of open government data

	Level 1	Level 2	Level 3	Level 4	Level 5
Allow	Unsatisfied format	Meet the minimum format		<b>Open Format</b>	
Features	Data that can be read by a specific software can not be freely modified or converted	Read, modify, and convert from specific software	Read, modify, and convert from any software	Data structure describing the data property relationship based on URI	Connect and share with other data on the web
Examples	PDF	HWP, XLS, JPG, PNG, WMV, MPEG, MP3, SWF	CSV, JSON, XML	RDF	LOD





# **Open Data Portal Statics**



• Published Data: 24,977 datasets

- File Data: 22,329 datasets (90%)

Open API : 2,557 datasets (10%)

Standardized Data: 91 datasets

Organization Type: 696 publisher

- Central Gov'ts: 46 (10%)

Local Gov'ts: 249 (74%)

- Public Institutions: 379 (15%)

- Others: 22 (1%)

#### Popular Data Top 5

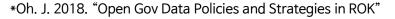
#### File Data

- Small merchants and industrialists
- Traffic accident statics
- Big data analysis of News
- Traffic accident
- Real estate cadastral

#### Open API

- Real estate transaction
- Air pollution
- Weather forecasting
- Domestic tourism
- Real-time bus locations







# Key initiatives on OGD (2): National Core Data

#### **Plans/Objectives**

- Open Data Big-bang Project (2014)
- Collect demands on data needs and consultation with private sector, citizens
- 1st National Core Data Plan (2015~2016)
- High values and demands data for economic impacts
- 2<sup>nd</sup> National Core Data Plan (2017~2019)
- AI, IoT related data to support 4<sup>th</sup> Industrial Revolution and social impacts

#### # of National Core Data

2015	11 datasets	<ul> <li>Comprehensive real estate</li> <li>Local admin.(biz licenses &amp; permits)</li> <li>National healthcare services etc.</li> </ul>
2016	22 clatasets	· Real estate transaction · Local gov't financial ·Foods,medicines,medicaldevices and cosmetics etc.
2017	15 datasets	<ul> <li>National e-Procurement</li> <li>Social security</li> <li>Comprehensive automobiles etc.</li> </ul>
2018	29 datasets	·Environmental assessment & monitoring ·Autonomous driving picture ·Al based medical image reading support etc.

\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK"





# Key initiatives on OGD (3): Standards for OGD

#### **Producing**

Producing standardized datasets in compliance with defined standard formats

#### **Processing**

Self-checking standards of datasets through online services

#### Registering

Registering a suitable datasets in the result of self-checking with an authorization key on the open data portal

# Deliberating & Publishing

Deliberating datasets weither applied or not registered by public institutions on the open data portal

#### M/A

When reporting data errors and complaints, data correcting and supplementing

OGD standards checking services (gooddata.go.kr)

Central/Local gov't and Public Institutions

Open Data Portal(data.go.kr)

**Open Data Center(NIA)** 







# Key initiatives on OGD (4): Data Quality Management

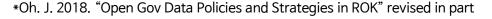
Improve quality of open gov't data by evaluating the level of data quality management of each public institutions: quality of data vs data management

- Target: High-capacity open gov't data with a large social and economic impact
- 36 categories national key open gov't data and highly demanded data in open data portal

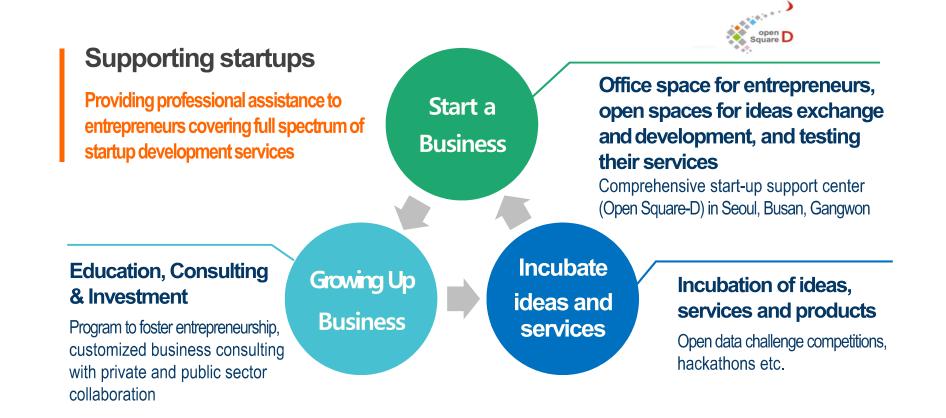
# Introduction (2016) • 11 categories national key open gov't data • Top 10 users demanded datasets Settlement (2017) • 12 categories national key open gov't data in 2016 • Top 20 users demanded datasets Spreading(2018) • 45 central administrative agencies

 After evaluation and Support: Check the corrective action of public institutions according to the result of quality control level evaluation, quality improvement consulting and technical support



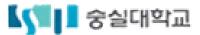


# Key initiatives on OGD (5): Using data to promote economic growth



\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK"





## Public-Private partnerships for fostering startups

Fostering a company specialized in open data through customized support for each level of business status from business development, become a startups and go to global market

- Analysis of companies and building a management system using open data
- Identify and manage potential companies using open data
- Tech./Mgmt. Consulting, business networking with large corporations and VCs



























# Key initiatives on OGD (6): Fostering analysis in the public sector

Supporting data-driven (or evidence-based) policy making and developing public services in advance by implementing a smart government through using open data with a big data analysis in the public sector

# Open & Big Data Analysis Infra.

- Local gov't ordinance for use of big data
- Big data center for each public institution
- Government-wide system for public and private data collection/storage/analysis

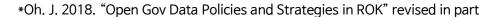
# Open & Big Data Analysis Modeling

 Open & big data analysis model in transportation, housing, healthcare and other fields close to the people's lives

# **Analysis Model Standardization**

 Open & big data Analysis model standardization and spread it nationwide





#### Key initiatives on OGD (7): User Engagement & Comm.

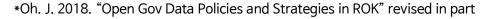
#### Data 1st Street

A communication channel that can be used without any troublesome procedures such as a login, so all users can apply for open government data conveniently

- All users' requests for open data and its result are reviewed
- Prevent duplicate submissions by sharing results
- Data of high needs is reflected in the open data priority, etc.







#### Key initiatives on OGD (7): User Engagement & Comm.

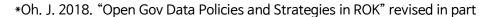
#### Open Data Forum



A Public-Private Partnership Community in cooperation with stakeholders to resolve economic and social problems thru using open data

- (Members) Civil society, Company, academy and institution, Press/Media, Government and public institutions
- (Research and projects) To improve open data policies and promote reuse of open data in private sectors





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### IV. Some Examples





#### Cases for Utilizing Open Data (1)



## goodoc

Mobile healthcare information platform

Company overview

- Company Name: CareLabs (founded in 2012)

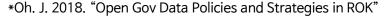
- Total Employment : 60 (started with 2)

Services & features :

- Location based hospitals and pharmacies info.

- Hospital info. by special conditions (ex. night medical services, female obstetrics and gynecology etc.)
- Non-medical insurance services and fee and healthcare info.
- Data used: Nationwide hospitals, pharmacies, emergency medical service providers and biz licenses & permits







#### Cases for Utilizing Open Data (2)



#### Company overview

- Company Name: Modu Company (founded in 2013)
- Total Employment : 18 (started with 4)

#### Services & features :

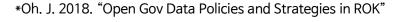
- Location based real-time parking space info.
- Share parking space to other drivers during off-peak hours (ex. local residents, shopping mall, churches)
- Parking fee payment in advance by mobile

#### • Data used : Public parking lot of local governments

- Public and private parking lots and linkage navigation application





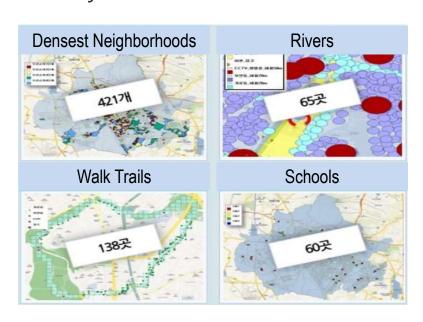






#### Cases for Open & Big Data Analysis (1)

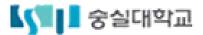
CCTV installation area analysis and create a secure environment in poor security areas



- Analysis: Security blind zone analysis and identify in neighborhoods, rivers, walk trails and schools
- **Data Sources**: CCTV, security and streetlights installation and operation status
- Result & Impact
  - Install additional cameras to cover security camera blind spot
  - Development and verification of standards analysis model by city type







#### Cases for Open & Big Data Analysis Cases (2)

Analysis of optimized route of late night bus (called 'Owl Bus')

- Analysis: Adjusting bus operating routes by analyzing and visualization of the floating population density and pattern at night on the map by Geographic Information System (GIS)
- **Data Sources**: Public Transport data and floating population data by mobile call volume
- **Result & Impact**: Optimization of late night bus routes and adjustment of dispatch intervals based on floating population









#### V. Conclusion: Future Direction





#### Future Plans (1): Open first by default

# Increase open data on citizens' demands

Publish open data in a principled manner of all governments and public institutions except personal privacy and national security.

Focused on datasets are closed to people's lives for example, safety, environment, and healthcare, etc.



# Expand open data in new industries

Contribute to the growth of innovation through expanding open data required for new industries for example, AI, IoT and location data.

Publish open data for autonomous vehicles, smart city and AR/VR in 2018 and for AI and Healthcare in 2019.







2018 (20 datasets)  $\rightarrow$  2022 (30 datasets)

\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK" revised in part

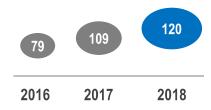




#### Future Plans (2): Improving open data quality

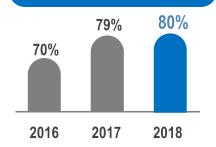
Improve open data quality to make it easier to use in private sectors

#### # of Open Data Standards



Designating and expanding of open data standards for common holdings datasets of many public institutions with high demand from the private sector <- especially demand for linked open data

#### Open Formats %



Continuously expanding the proportion of open formats (more than levels 3)

# Data Quality Management



Expanding and enforcing of evaluation system for open data quality control levels to all central, local governments and public institutions

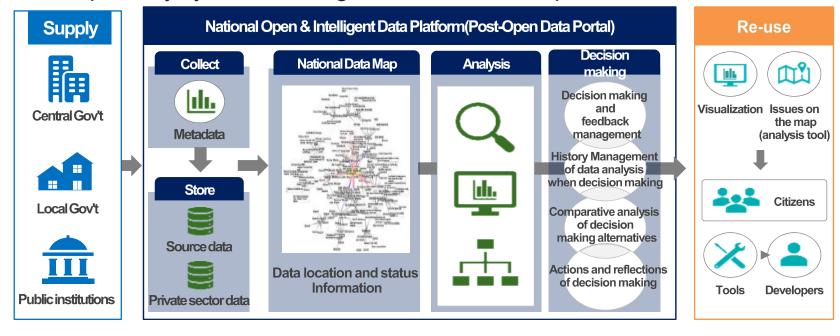
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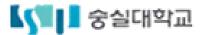
#### Future Plans (3): National Open & Intelligent Data Platform

A System that shares data and supports analysis for policy making by ensuring data interoperability by central, local government and other public institutions









# Future Plans (4): Enacting the Data-based Public Administration Act

Increasing administrative responsibility, improving citizens' quality of life, enhancing the sharing of data between public institutions and establishing an integrated data management system through data-driven public administration.

<- institutional base for evidence-based policy making and administration

### Registration of Data & Publication

- Registering data to the national data platform
- Data sharing and exchange between public institutions
- Collecting data from the private sector
- Data securing and management

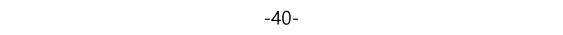
# Integrated Data Management

- Building a data management system by associating metadata of public institutions
- Establishing integrated data management platform for efficient release of data and the interconnected and joint use of data

# Open & Big Data Analysis Center

- Open & big data analysis center in each public institution
- Open & big data analysis center in central government for data-driven national critical decision making

\*Oh. J. 2018. "Open Gov Data Policies and Strategies in ROK" revised in part







# Reference

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# THANK YOU!



